

Telecommunication Services

Equipment

Maryland Accessible Telecommunications (MAT)

State of Maryland
Telecommunications Access of Maryland (TAM)
Dept. of Budget & Management
301 W. Preston Street, Suite 1008A
Baltimore, Maryland 21201
Website: www.mdrelay.org/equipment.asp
E-mail: MoreInfo@MDRelay.org
800-552-7724 - V/TTY
410-767-4276 - Fax

CapTel (Captioned Telephone)

www.mdrelay.org/captel.asp

Relay Services

Maryland Relay – www.mdrelay.org

Access Numbers:

7-1-1 Statewide
1-800-201-7165 (voice)
1-800-735-2258 (TTY/*HCO)
1-888-826-9673 (VCO)
1-877-258-9854 (two line *VCO)
1-877-735-5151 (*ASC II)
1-800-785-5630 (Speech to Speech)
1-800-877-1264 (Spanish)

*Hearing Carry Over

*Voice Carry Over

Federal Relay Service (FRS) - www.gsa.gov/frs

Toll-Free and Toll Access Numbers for Federal Relay are:

1-800-877-8339 (TTY/ASCII)
1-877-877-6280 (VCO)
1-877-877-8982 (Speech-to-Speech)
1-800-845-6136 (Spanish)
1-866-377-8642 (Voice)
1-866-893-8340 (TeleBraille)
605-331-4923 (International Inbound)
1-800-877-0996 (FRS Customer Service) -
Voice/TTY, ASCII and Spanish

If you have service questions or concerns please contact [Pat Stevens](#) or [Randy Murbach](#).

Randy Murbach

202-585-1900 - Voice
202-585-1840 - TTY
1-800-720-3246 - Toll Free

Pat Stevens

703-306-6308 - Voice

Video Relay Service (VRS) Providers

For an up-to-date list for VRS providers

Website: www.fcc.gov/cgb/dro/trs_providers.html

American Network

Website: www.americanvrs.com

AT&T Video Relay Service

Website: www.attvrs.com

Hamilton Video Relay Service

Website: www.hamiltonrelay.com/index.html

Hawk Relay

Website: www.hawkrelay.com/services.php#vrs

NationwideVRS

Website : www.nationwidevrs.com/

Purple Communications

Website : www.purple.us

Snap Telecommunications

Website : www.snapvrs.com

Sorenson VRS

Website: www.sorensonvrs.com

Sprint

Website : www.sprintrelay.com

ZVRS

Website : www.zvrs.com

Federal Video Relay Service

Website: www.fedvrs.us

Telecommunication Services

Internet Protocol (IP) Relay Providers

For an up-to-date list of Internet Relay providers:

www.fcc.gov/cgb/dro/trs_providers.html

American Network

Website: www.freerelay.com/relay.asp

AT&T Internet Relay Service (IM Relay)

Website: www.relaycall.com

Hamilton Internet Relay

Website: www.hiprelay.com

Hawk Relay

Website:

www.hawkrelay.com/services.php#textrelay

Purple Communications

Website : www.ip-relay.com

Sorenson IP Relay

Website: www.siprelay.com

Sprint Internet Relay

Website: www.sprintip.com

Federal Relay Service Online (FRSO)

Website: www.fts.gsa.gov/frs/irelay.htm